

Working in Generationally Diverse Environments – Quiz

Name: _____

Date: _____

1. Members of each generation offer both positive traits and challenges.
 - a) True
 - b) False

2. Generations are defined by _____.
 - a) Being born and living about the same time and regarded collectively
 - b) Their shared common knowledge and experiences that affect their beliefs, attitudes, values, thoughts, and behaviors.
 - c) The kind of music they like
 - d) Both a and b

3. The largest part of the US population is currently made up of _____.
 - a) Traditionalists
 - b) Boomers
 - c) Gen Xers
 - d) Millennials

4. Generation Jones is a sub-generation of which larger group?
 - c) Traditionalists
 - d) Boomers
 - e) Gen Xers
 - f) Millennials

5. Which is NOT applicable to Boomers in the workplace?
 - a) They enjoy conflict
 - b) Formality is followed
 - c) They are social
 - d) They are idealistic

6. Which group shares the on-the-job-strength of hopefulness in the workplace?
 - a) Traditionals
 - b) Boomers
 - c) Gen Xers
 - d) Millennials

7. Which trait or characteristic is NOT true of Gen Z?
 - a) They are optimistic
 - b) They want to feel the love
 - c) They are unmotivated
 - d) They enjoy face-to-face feedback

8. Chief Brandt is a Joneser. His favorite type of music is _____ .
 - a) Ragtime
 - b) Country
 - c) Ear-bleeding Rock and Roll
 - d) Jazz

9. _____ is a positive way to bridge the generation gap in your workplace.
 - a) Discussing expectations
 - b) Looking for ways to cut bureaucracy
 - c) Keeping up with technology
 - d) All of the above

10. A strategy for managers and supervisors to use to get all of the generations working together toward common goals is
 - a) Focus on goals
 - b) Make everyone feel included
 - c) Break the bonds of tradition
 - d) All of the above